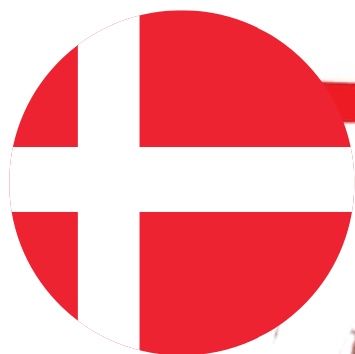
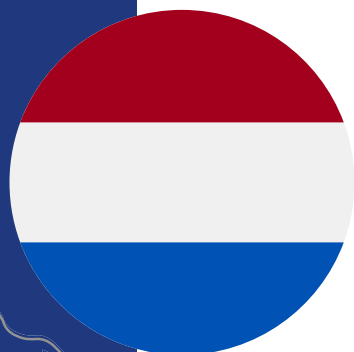


Together
for

Quality



HOPPE Exchange Program





Division of duties under the reform, as of 1 January 2023

State

- guidance and direction
- funding

22+1

health, social and rescue services organisations
+ Hospital District of Helsinki and Uusimaa

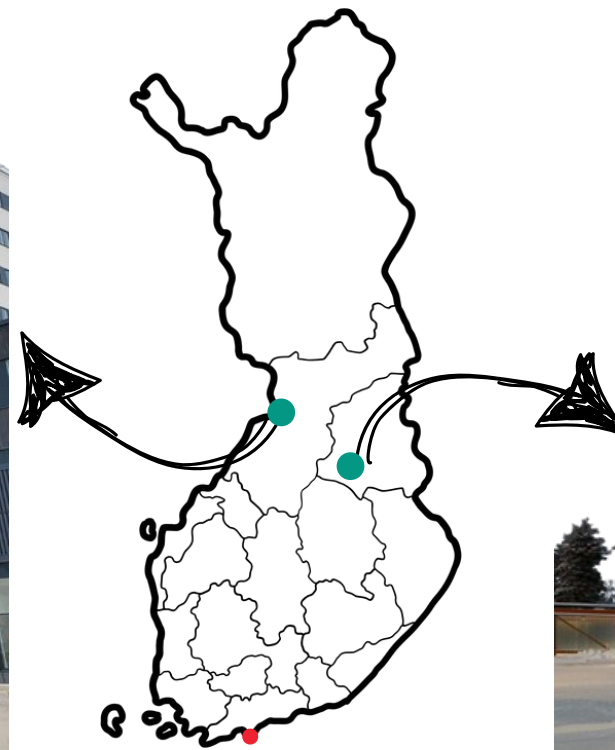
5

collaborative areas
division of responsibilities in specialised services

Strong role for the public sector

Private and third sectors complement public services





- 418,000 inhabitants
- ≈10 people per km²
- 2,2 billion euro budget
- 18,000 employees
- 30 municipalities
- 21 Health service centers

Values Stars:

- ✦ We see a person
- ✦ We meet with professionalism
- ✦ We lead the way in effectiveness

- 70,000 inhabitants
- ≈4 people per km²
- 450 million euro budget
- 4,000 employees
- 8 municipalities
- 9 Health service centers

VALO 'Light'

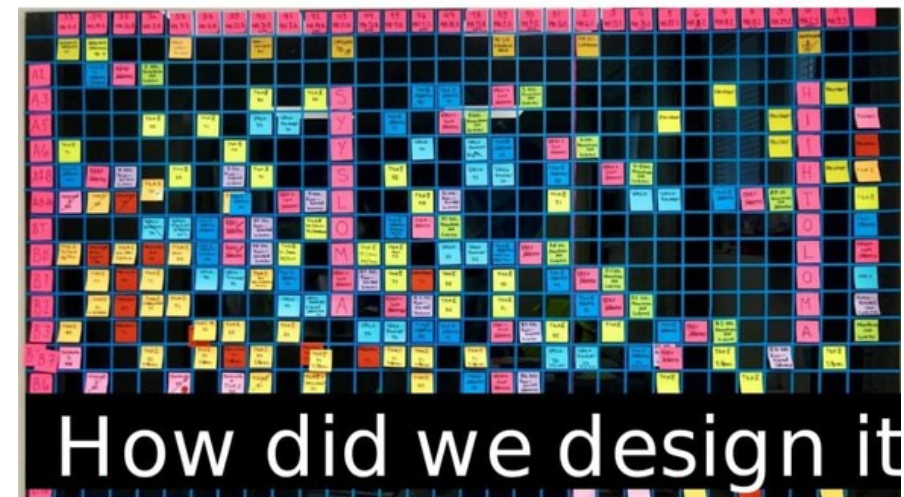
- V** *vastuullisuus*
- A** *avoimuus*
- L** *luotettavuus*
- O** *oikeudenmukaisuus*



Building the 'World's Smartest Hospital' by 2030

Service Design

- The Project Management Team used service design as a way of ensuring high quality across all areas in the new hospital
- All team members were included in the design planning process including management, direct patient care, indirect patient care & support services
- Lean principles were applied and culminated in a simulation workshop which tested the space and other practicalities for 'quick wins' and 'fast fails'





Technology supporting quality

Unit Dose Drug Distribution Robot:

- Decreased incidence of human errors
- Time efficiency - increased professional time with patient
- Decreased waste; financial benefits



Digital Healthcare Centre:

- Digital platform; chat facility with nurses & doctors
- Increased coverage to rural areas
- 20 % of healthcare contacts via digital channels
- Enhanced staff well-being and satisfaction



Rehabilitation in Kajaani and Oulu – Patient-Centered Innovation

Enhancing the Quality of Hospital Care



Rehabilitation Services in Kainuu – Focus on Functionality and Innovation:

- Comprehensive and Multi-Disciplinary Rehabilitation Services
- Home-Based and Person-Centered Rehabilitation
- Innovative Use of Assistive Technology
- Digital Solutions and Preventive Rehabilitation
- Customized Support for Individuals with Intellectual Disabilities



