



hope

European Hospital and
Healthcare Federation



TOGETHER FOR QUALITY!

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UNIWERSYTECKI
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The Polish Healthcare System: A Quick Overview



Public & Universal

Primarily National Health Fund (NFZ) - funded, mix of public and private providers.



Robust Legal Framework

Standards and guidelines ensure quality and safety.



Multi-Layered Oversight

Minister of Health, Chief Sanitary Inspector, voivodes and chambers.



Specialised Regulation Offices

They ensure medicine and device compliance and quality.



Standards and Guidelines in Poland

1

Legal Instruments

- Acts and regulations
- Orders of the President of the NFZ

2

Ethical Codes

- Specific health professions
- Patient-centred care

3

Scientific Recommendations

- From scientific societies
- Evidence-based practices





Quality System in Poland

The core of Poland's healthcare quality is the **Act of 16 June 2023** on Quality in Healthcare and Patient Safety.



Authorization

It will start from 2027



Internal System

ISO 9001 Certification & Internal Procedures



Accreditation

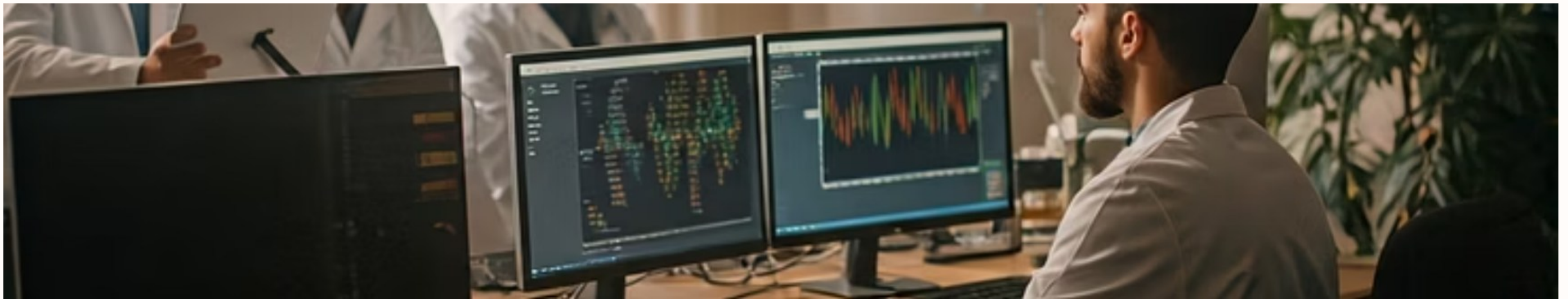
CMJ (Quality Monitoring Center) visits ensure quality



Medical Records

Healthcare information system, like Endoprosthetics Registry

Example of Focus on Quality



Molecolab: A Concrete Example

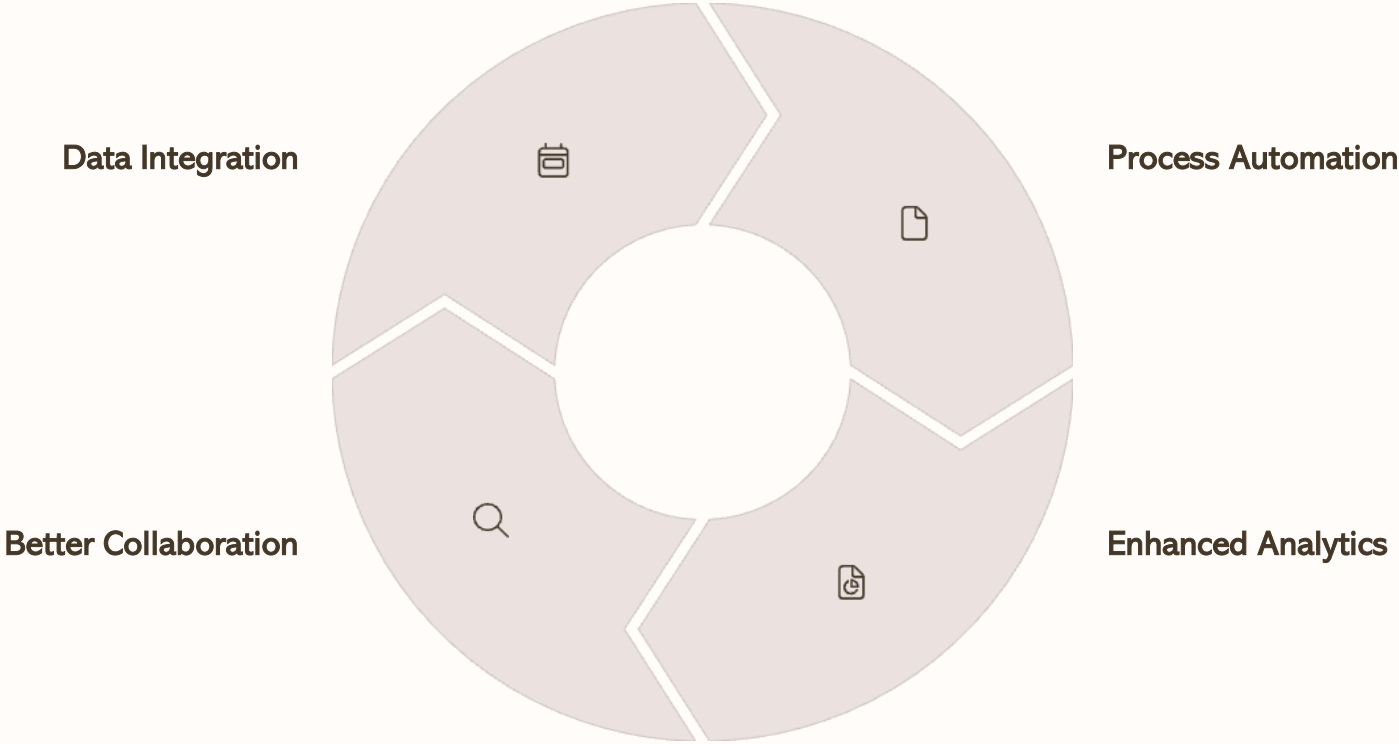
Molecolab in Łódź plays a key role by providing advanced molecular diagnostics and supporting clinical trials, enhancing precision and quality in patient care

- **Multidisciplinary** collaboration between scientists, clinicians, University and patients
- Upholding **ethical standards** ensures trust and transparency in healthcare
- Safer and more **effective treatments** as result of clinical trials
- Fostering continuous **innovation and improvement** in healthcare



Molecolab's Digital Transformation

Digitalisation of laboratory processes at Molecolab significantly improves integration with clinical departments, fostering seamless collaboration and continuity of care.





Focus on Collaboration to Improve Quality

Interdisciplinary Teams

Bringing together diverse expertise to address complex healthcare challenges.

Shared Goals

Aligning objectives across departments for unified quality improvement efforts.

Knowledge Exchange

Promoting open communication and sharing of best practices among professionals.

Role of IBE and Continuous Education

Digital Skills Development

IBE prepares professionals for the effective use of AI and digital tools.

Lifelong Learning

Essential for preparing healthcare professionals.

Microcredentials

Certify digital and innovative competencies.

Continuous Quality

Supports ongoing improvement in healthcare.

"Quality in healthcare is not just about protocols - it's about people who keep learning. IBE helps build systems where learning never stops."



EDUCATIONAL
RESEARCH INSTITUTE
National Research Institute

Lifelong Learning Strategy

In 2013 the Government adopted the document “The Lifelong Learning Perspective”

1

Open Education System

Beyond formal learning paths and to integrate the national qualifications system and the new approach to adult learning.

2

Integrated Qualifications

New adult learning approach based on the recognition of the value of learning in the workplace and as part of structured social engagement

3

Workplace Recognition

Value learning from experience.

4

Competence Validation

Acknowledge skills acquired outside formal education.



Example of Integrated Care and Digitalization



The Role of Medical Education and Training

1 Simulation Centers

Multidisciplinary training

2 Scientific Projects

Advance knowledge and skills

3 Future Quality

Equip students, staff for tomorrow

Polish simulation center ensures students and staff gain the latest skills and knowledge, improving future healthcare quality.

Conclusions

Shared Responsibility

Clinicians, labs, researchers, educators collaborate (Molecolab).

Continuous Learning

IBE: Key to sustaining quality.

Innovation & Training

Simulation Centre: Driving quality improvements.

All together, through cooperation and commitment, we can build stronger, safer, and more effective healthcare systems!



Sharing different points of view


Emergency Department access through the national 24/7 coordination line, SNS24, rather than using an open-door policy.



Kanta Services for professionals

- Kanta Medication List
- Key Health Data
- The Client Data Repository for Social Welfare Services



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- Impressive healthcare infrastructure and a wide range of services
 - Costs' identification for patient's care
 - Use of ISQM 1 to strengthen quality management systems

Dedicated **Clinical Trial Center** within the hospital to support the setup, implementation and management of clinical trials in order to improve patient experience and to increase hospital's attractiveness



Training together nurses & physicians are possible & necessary

Poland needs to improve contact information between Primary Care & Hospital Care



