

Integrated Care & Digitalisation in Austria

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What is Integrated Care?

“Integrated Care is patient-oriented, continuous, cross-sectoral and/or multi-professional care based on standardized care concepts. It includes process and organizational integration.” *

Integrated Care ≠ Disease Management Programme

* Source: ÖSG 2017 – Österreichischer Strukturplan Gesundheit 2017

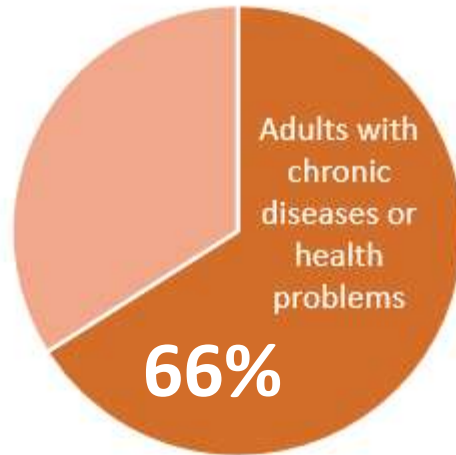
Current challenges

Austria has some catching up to do in Integrated Care compared to other countries:

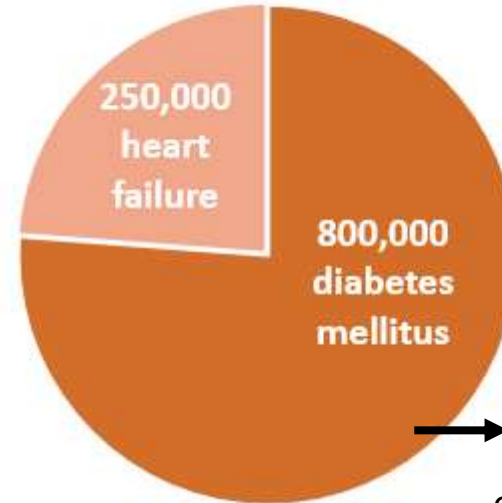
- High hospitalization rates
- Role of case/patient management not implemented nationwide
- Lack of delegation of tasks from doctors to trained healthcare and nursing staff
- Information of patient's state of health is not consistently available
- Care services are not always equally accessible to all patients

Chronic illness in Austria: estimated numbers

7.7 million adults aged
15 and above, thereof:



> 1 million chronically ill people in
Austria, thereof:



Rising trend:
1 million
expected by 2045

Sources: [facediabetes.at](https://www.facediabetes.at), Social Health Insurance

Diabetes in Austria: estimated numbers

Every year...



10,000 people die from complications of diabetes



200 people go blind as a result of diabetes



300 diabetics require dialysis due to kidney failure



3,000 amputations due to diabetic foot syndrome



€ 3 billion for diabetes care

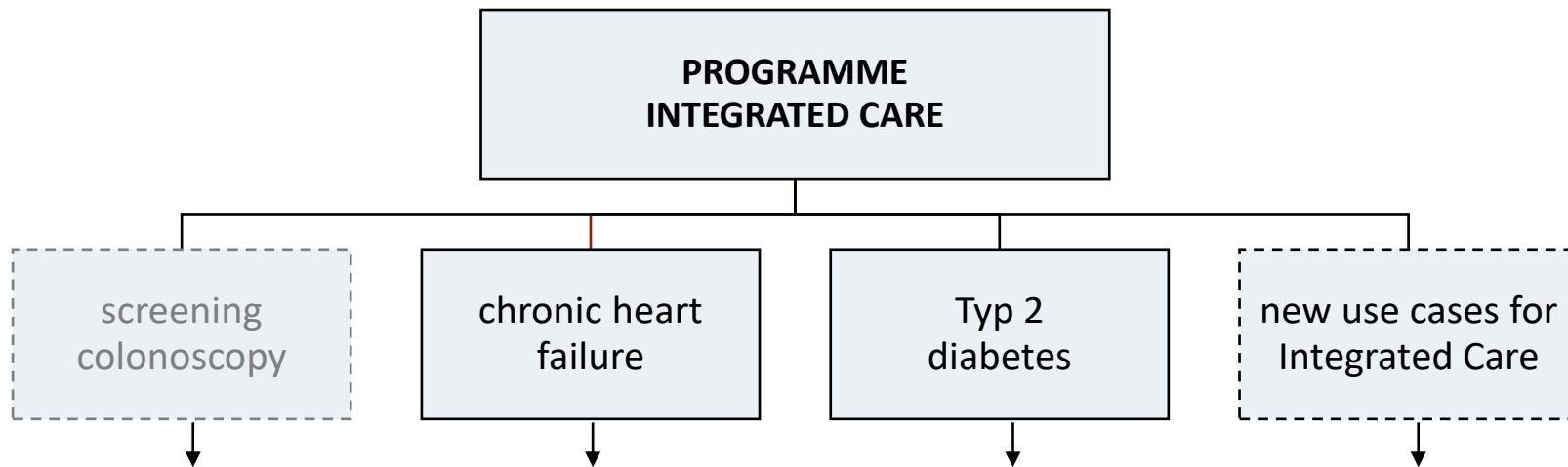
Need for action & political commitment

- **Political commitment to improve integrated care:**
Focus on chronic diseases, starting with typ 2 diabetes & chronic heart failure
- **General objectives:**
 1. **Digital access to patient data:** Every healthcare provider who works with patients must have digital access to patient data relevant to the respective medical/nursing care
 2. **Seamless electronic documentation in ELGA:** Information about patient's health status is available holistically in ELGA → enabling better quality assurance
 3. **Collaboration between different healthcare providers and care levels** runs smoothly and efficiently → common view of patient data

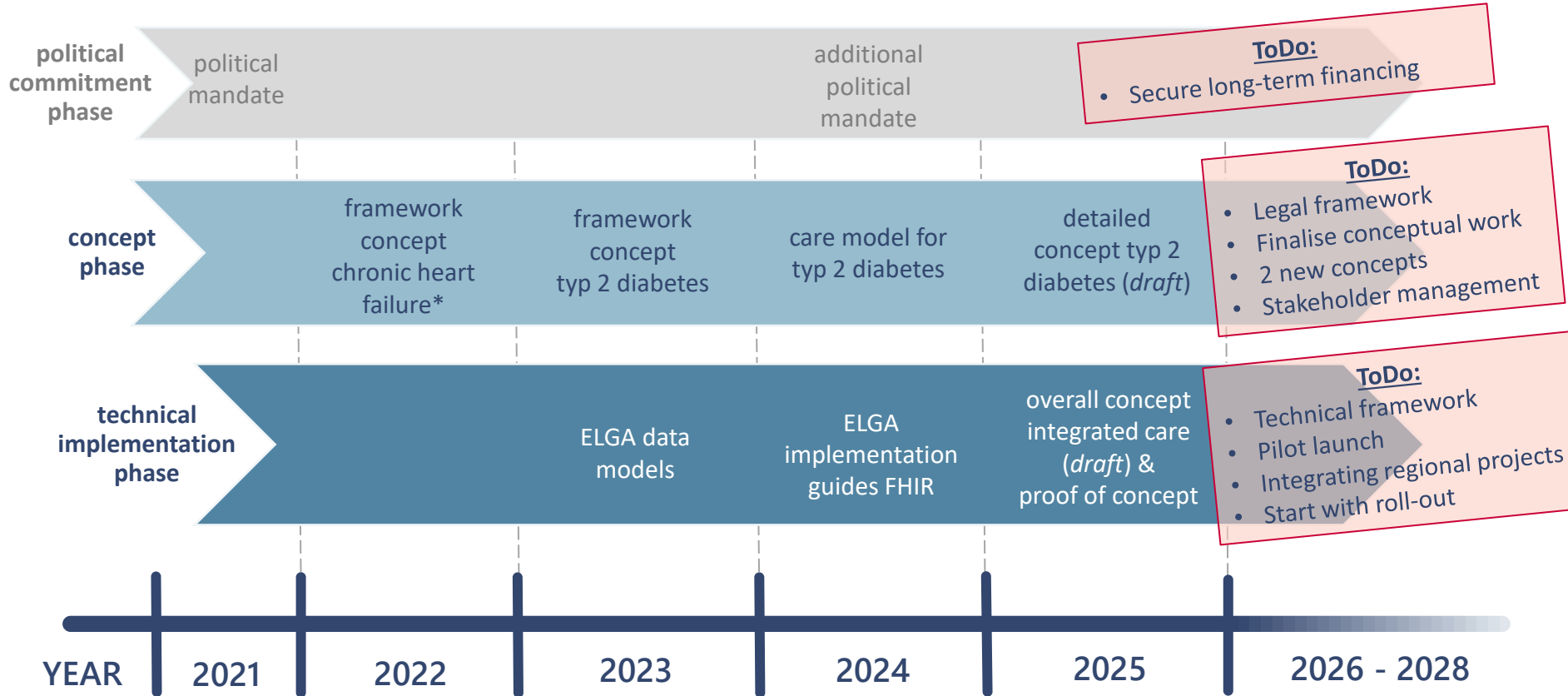
Measures – How to improve Integrated Care nationally?

- Enable structured processes to improve healthcare quality
- Support all healthcare professions with technical possibilities
- Establish framework conditions as prerequisite for implementation
- Foster knowledge building for healthcare providers & patients → access to patient data
- Ensure quality assurance → monitoring & evaluation
- Strengthen patient empowerment

Process launched on national level in 2021

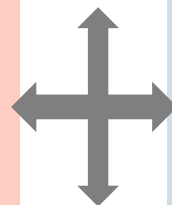
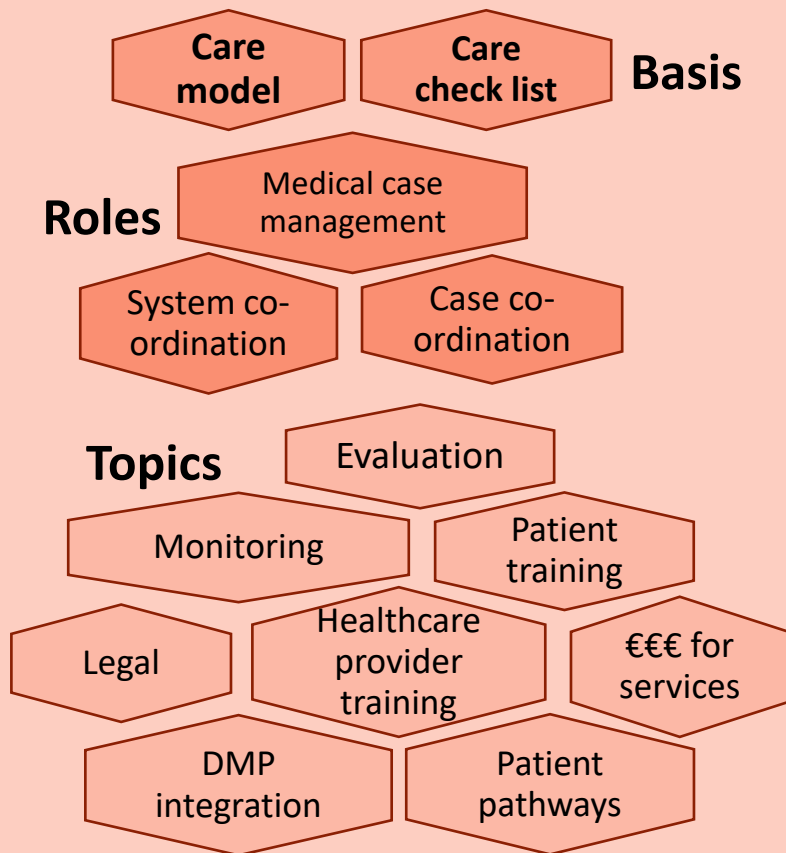


Integrated Care | work archived so far

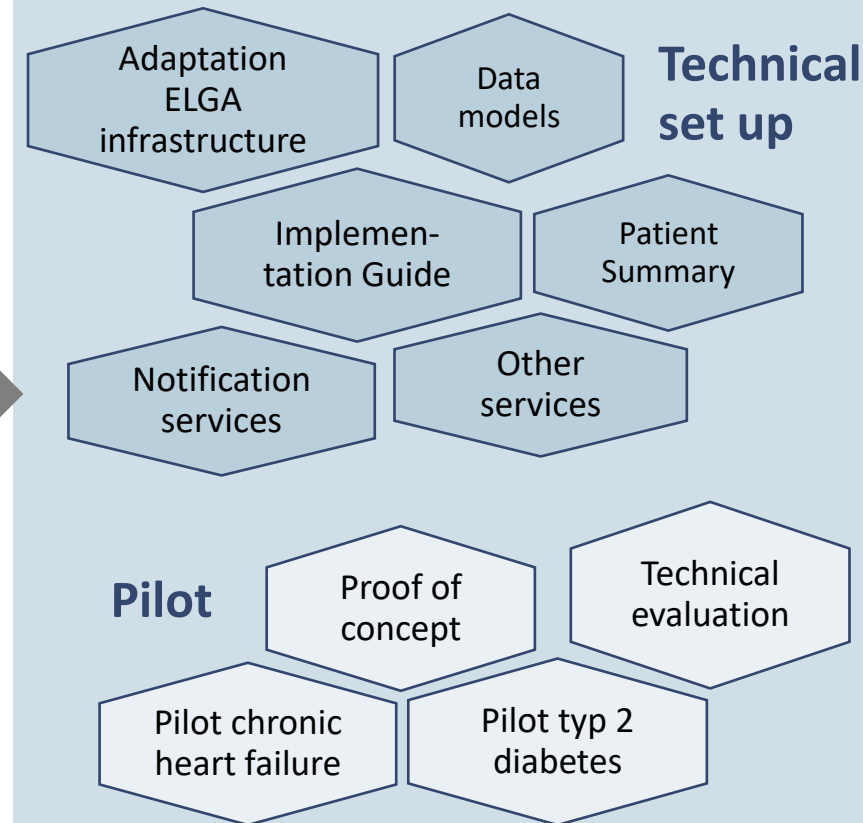


* work already started under another project in 2019

conceptual work



technical work



SLIDO QUESTION

What are the biggest obstacles in your hospital/organisation to implement integrated care models?



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