

#HOPEAgora2025



HOPE Agora  
2025

TOGETHER FOR  
QUALITY!

Wifi: NH

Username: nh

Password: wifi

Friday, 13 June 2025

OPENING OF THE  
HOPE AGORA 2025

Together for Quality!

*Collaboration and cooperation between health workforce,  
patients and other stakeholders for high-quality health systems*

- ▶ Chair of the afternoon: Eamonn Fitzgerald, President of HOPE

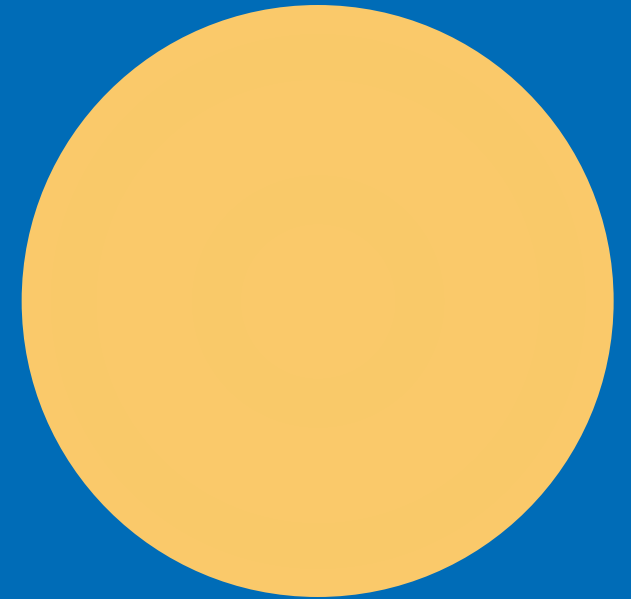
Friday, 13 June 2025

## The RE-SAMPLE project

Monique Tabak, (UT-EEMCS)

Anke Lenferink (UT-BMS)

Serge Autexier (DFKI)



Friday, 13 June 2025

**Austrian Federal Ministry of Social Affairs, Health,  
Care and Consumer**

**Welcome**

▶ Katharina Reich (recorded)

Friday, 13 June 2025

**Austrian Federal Ministry of Social Affairs, Health,  
Care and Consumer**

**Importance of the work on quality**

▶ Verena Nikolai

Friday, 13 June 2025

**Austrian Federal Ministry of Social Affairs, Health,  
Care and Consumer**

**Integrated Care, digitalisation**

▶ Isabella Weber

Friday, 13 June 2025

**Austrian Federal Ministry of Social Affairs, Health,  
Care and Consumer**

**Second Victim**

▶ Eva Potura

Friday, 13 June 2025

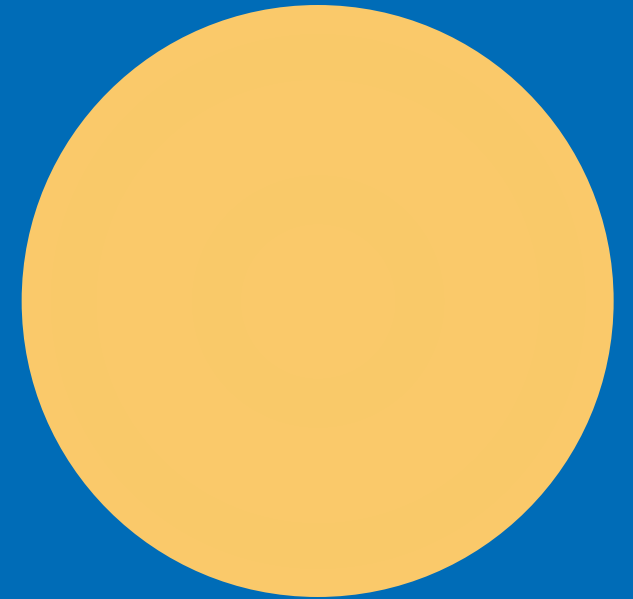
**Austrian Federal Ministry of Social Affairs, Health,  
Care and Consumer**

**Patient Involvement**

▶ Daniela Rojatz and Lukas Teufel

# Coffee break

16:00 – 16:30



Friday, 13 June 2025

# PRESENTATION OF GOOD PRACTICES IN THE HOPE EXCHANGE PROGRAMME PARTICIPATING COUNTRIES, PART 1

1. Sweden
2. Moldova
3. Germany
4. Denmark
5. Austria
6. Estonia
7. Switzerland

# Welcome reception

19:00 – 21:00

Vienna Hall (*Rathaus*)

Lichtenfelsgasse 2, 1080 Vienna.

Metro station: Rathaus (line U2) - on line U1 change at Praterstern

+Bring your badge !

And then tomorrow at 9.00!

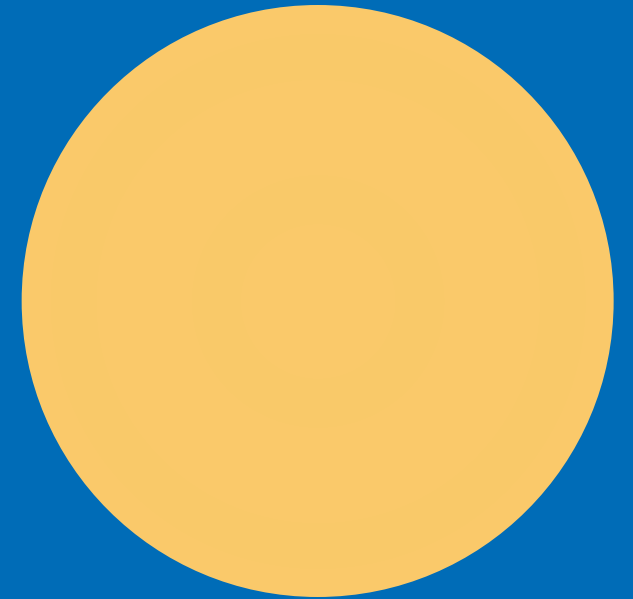
Saturday, 14 June 2025

## **PRESENTATION OF GOOD PRACTICES IN THE HOPE EXCHANGE PROGRAMME PARTICIPATING COUNTRIES, PART 2**

7. United Kingdom
8. The Netherlands
9. Latvia
10. Italy
11. Ireland
12. Greece
13. Serbia

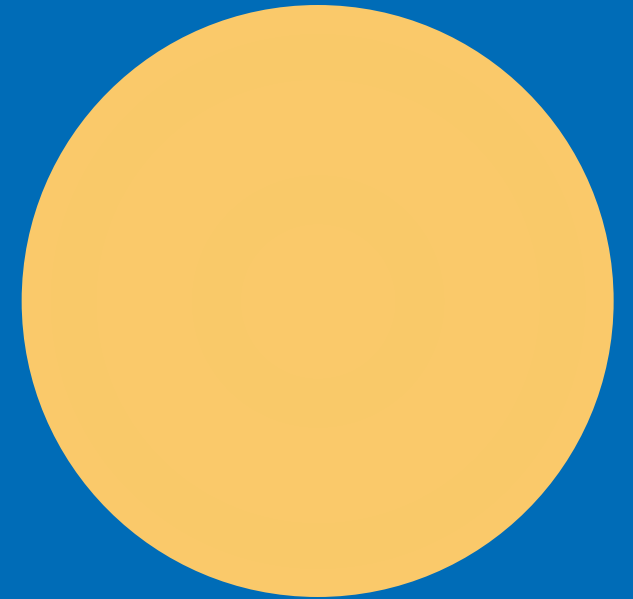
# Coffee break

11:00 – 11:30



# World café

11:30 – 13:00





## Welcome to World Café

11:30 - 13:00



# What is World Café?

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- Simple, effective, and flexible format for hosting **group dialogue**
- Aims at harnessing **collective wisdom** and NOT at reaching a resolution
- Fosters conversation between small group to **share** their perspectives and ideas on a topic or question, before **moving on** to explore a different area with a different group of people.



# Why use World Café at the Agora?

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- Different opportunity to exchange ideas and examples - as a discussion
- Starting point to spark new questions as you learn about the context your colleagues work/live in and what they have found

# Duration

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- **25 minutes per table**
- **5 minutes to move from table to table**
- **Each participant will go to 3 different tables in total**
- **Table hosts to facilitate the discussion**

## ***Discussion topics for each table***

What were the most interesting practices that you discovered during your exchange programme – in respect of the following key areas?

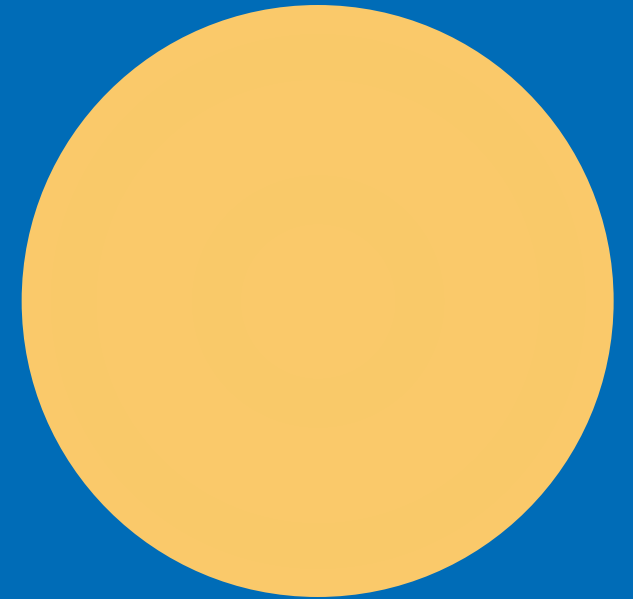
What other innovative solutions could you imagine?

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- Integrated care and digitalisation,
- Strengthening patients' participation in the healthcare system by increasing (digital) health literacy,
- Health workforce safety,
- Patient and other stakeholder involvement.

# Lunch break

13:00 – 14:15



Saturday, 14 June 2025

## **PRESENTATION OF GOOD PRACTICES IN THE HOPE EXCHANGE PROGRAMME PARTICIPATING COUNTRIES, PART 3**

14. Portugal
15. Poland
16. Spain
17. Finland
18. Belgium
19. France
20. Malta

# Conclusions



Thanking Kris Schutyser, the founding father.

Thanking National Coordinators.

Thanking Local Hosts and a particular thanks to Gabriella Hanzl!



# Conclusions

Thanks to HOPE office team!



**Sofía Carbonell**  
Project Officer



**Sascha Marschang**  
Senior Advisor



**Marie Nabbe**  
EU Affairs Officer

# Conclusions

Your links with us:

- your report: to get your Certificate!
- your presentations on our website + the report
- a monthly HOPE News and update
- LinkedIn, FB (not X anymore)
- and HOPE Exchange next years...

# Conclusions



You are our Ambassadors!



Next year...

Save the dates!

HOPE Exchange  
Programme 2026

4 May – 31 May 2026

# HOPE Agora 2026

29 May – 31 May 2026, Lisbon (Portugal)

**Topic:**

**Patient safety, patient experience**

***Together with the closing conference of  
SAFEST (EU research project)***

# Coffee break

15:45 – 16:00

# Meetings by country of origin

16:00 – 17:00

# Farewell dinner



20:00 – 23:00

**Schweizerhaus**

Prater 116, 1020 Vienna.

Metro station: Praterstern (line U1)