

# HOPE AGORA 2025 PROGRAMME



For more than 30 years, HOPE has been organising, at the end of the annual Exchange Programme, an evaluation meeting, renamed recently HOPE Agora. For more than 40 years, participants of the HOPE Exchange programme have spent time in a European country to learn about how similar healthcare issues are tackled differently. During the HOPE Agora, HOPE Exchange participants and some of their hosts are gathering in one place to cover a single topic. The HOPE Agora 2025 takes place from 13 to 15 June in Vienna and its theme is: "Together for Quality - collaboration and cooperation between health workforce, patients and other stakeholders for high-quality health systems."

The HOPE Exchange Programme is all about facilitating the exchange of knowledge and expertise between healthcare professionals involved in management in a European context. In pursuance of this, the HOPE Exchange Programme terminates with the HOPE Agora. This closing conference is considered an integral part of the HOPE Exchange Programme, giving the participants the possibility to show and discuss their observations and conclusions. Every year, as a part of the HOPE Agora, the participants of the HOPE Exchange programme as a group give a presentation of their experiences in the host country on a specific theme, identifying up to three good practices.

For the presentation HOPE Exchange participants were invited to identify up-to-three good practices from the following options: focus on collaboration to improve quality, focus on quality, integrated care and digitalisation, strengthening patients' participation in the healthcare system by increasing (digital) health literacy, health workforce safety, patient and other stakeholder involvement.

The conference will first host experts presenting different approaches at the local, regional, national, and European levels. Then the HOPE Exchange Programme participants will bring back their learning following a four-week experience abroad. They are asked to identify up to three good practices, at the national, regional, and local levels, on how the healthcare sector is coping with the issues.

<b>10:00 - 14:00</b>	<b>REGISTRATION</b>
<b>12:30 - 14:00</b>	<b>BUFFET LUNCH</b>
<b>14:00 - 14:05</b>	<b>OPENING OF THE HOPE AGORA 2025: TOGETHER FOR QUALITY!</b> Chair of the day: Eamonn Fitzgerald, President of HOPE
<b>14:05 - 14:25</b>	<b>RE-SAMPLE PROJECT</b> Monique Tabak, (UT-EEMCS) Anke Lenferink (UT-BMS) Serge Autexier (DFKI)
<b>14:25 - 16:00</b>	<b>AUSTRIAN FEDERAL MINISTRY OF SOCIAL AFFAIRS, HEALTH, CARE AND CONSUMER PROTECTION</b> Welcome, Katharina Reich Importance of the work on quality, Verena Nikolai Integrated Care, digitalisation, Isabella Weber Second Victim, Eva Potura Patient Involvement, Daniela Rojatz und Lukas Teufl
<b>16:00 - 16:30</b>	<b>COFFEE BREAK</b>
<b>16:30 - 18:00</b>	<b>PRESENTATION OF GOOD PRACTICES IN THE HOPE EXCHANGE PROGRAMME PARTICIPATING COUNTRIES, PART 1</b> <ol style="list-style-type: none"><li>1. Sweden</li><li>2. Moldova</li><li>3. Germany</li><li>4. Denmark</li><li>5. Austria</li><li>6. Estonia</li><li>7. Switzerland</li></ol>
<b>19:00 - 21:00</b>	<b>WELCOME RECEPTION AT THE VIENNA CITY HALL</b>

**9:00 – 9:15****WELCOME**

Chair of the day: Pascal Garel, Chief Executive of HOPE

**9:15 – 11:00****PRESENTATION OF GOOD PRACTICES IN THE HOPE  
EXCHANGE PROGRAMME PARTICIPATING COUNTRIES,  
PART 2**

- 8. United Kingdom
- 9. The Netherlands
- 10. Latvia
- 11. Italy
- 12. Ireland
- 13. Greece
- 14. Serbia

**11:00 – 11:30****COFFEE BREAK****11:30 – 13:00****WORLD CAFÉ**

Chair of the session: Ieva Lejniece

**13:00 – 14:15****LUNCH****14:15 – 15:45****PRESENTATION OF GOOD PRACTICES IN THE HOPE  
EXCHANGE PROGRAMME PARTICIPATING COUNTRIES,  
PART 3**

- 15. Portugal
- 16. Poland
- 17. Spain
- 18. Finland
- 19. Belgium
- 20. France
- 21. Malta

**15:45 – 16:00****COFFEE BREAK****16:00 – 17:00****MEETINGS BY COUNTRY OF ORIGIN****20:00****CONFERENCE DINNER**