

HOPE EXCHANGE PROGRAMME 2023

HOPE exchange participants agreed that their information will be used in the framework of their registration for the HOPE Exchange Programme 2023.

HOPE, the European Hospitals and Healthcare Federation, registered Belgian non-for-profit association at Avenue Marnix 30, 1000 Brussels, Belgium and registered in the EU Transparency register under the number 73872883198-91 (hereinafter “we”), collects and manages participants personal data for the following purposes: registration to the HOPE Exchange Programme 2023.

In our capacity as data owner, we undertake to process participants data in accordance with the provisions relating to the protection of personal data, in particular the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and the free movement of such data, more commonly known as the General Data Protection Regulation (GDPR).

1. CATEGORIES OF PERSONAL DATA COLLECTED

Categories of personal data collected for the purposes detailed above are: gender, name, surname, home country, place of residence, nationality, profession, email address, phone number, language proficiency. We ensure we only collect strictly necessary and relevant information.

2. DATA RECIPIENTS

Only entitled persons at HOPE office can access participants information, as well as National Coordinators and local hosts of the HOPE Exchange Programme who are acting under our direction and who cannot in any case use the data for their own purposes.

3. RETENTION PERIOD

Collected personal data are stored for the duration of the HOPE Exchange Programme timeframe increased by the duration of the legal requirements. Only the participants email addresses are stored by HOPE for future communication purposes.

4. YOUR RIGHTS IN RELATION TO PERSONAL DATA

You have, unless grounds for refusal provided by the GDPR for some of these rights, a right of access, rectification, erasure, limitation of the processing of your data, a right of opposition, the right to portability, the right to withdraw your consent, as well as the right to set guidelines for the fate of your data after your death.

To exercise these rights, you can contact us at sg@hope.be or by post mail at HOPE – European Hospital and Healthcare Federation, Avenue Marnix 30, 1000 Brussels, Belgium. A proof of your identity might be asked.

Please note that if you exercise your above-mentioned rights, we nevertheless retain some of your personal data and your request to ensure the effective exercise of your rights.

For more information about your rights, please see https://ec.europa.eu/info/aid-development-cooperation-fundamental-rights/your-rights-eu/know-your-rights/freedoms/protection-personal-data_en

If you consider that one of the request related to your rights has not been satisfied, you can file a complaint with the Belgian [Data Protection Authority \(DPA\)](#).

5. DATA TRANSFER OUTSIDE THE EU

For you information, we only transfer outside of the EU relevant data to our non-EU National Coordinators and local hosts of the HOPE Exchange Programme in Republic of Moldova, Serbia, Switzerland and the United-Kingdom.