

HOPE AGORA 2022

Using Evidence in Healthcare Management

Poland Team

Austria

Verena Angloher



Portugal

Joaquim Tinoco



Moldova

Eugene Badiul



Spain

Manuel Acevedo



Italy

Alessandro Di Risio



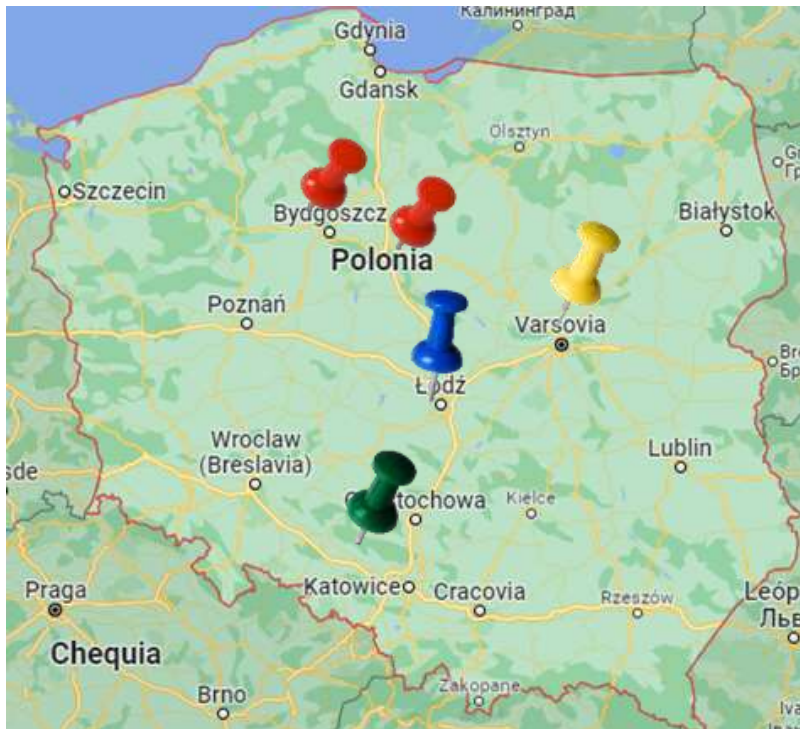
9-May 5-Jun 2022

HOPE AGORA 2022

Using Evidence in Healthcare Management



POLSKA
FEDERACJA
SZPITALI



City of Opole:

- Uniwersytecki Szpital Kliniczny w Opolu;

City of Bydgoszcz:

- Dr. Jan Biziel's University Hospital No. 2;
- Dr. Jurasz University Hospital No. 1;
- Centrum Symulacji Medycznych Collegium Medicum UMK;
- Wojewódzki Szpital Dziecięcy im. J. Brudzińskiego w Bydgoszczy;

City of Łódź:

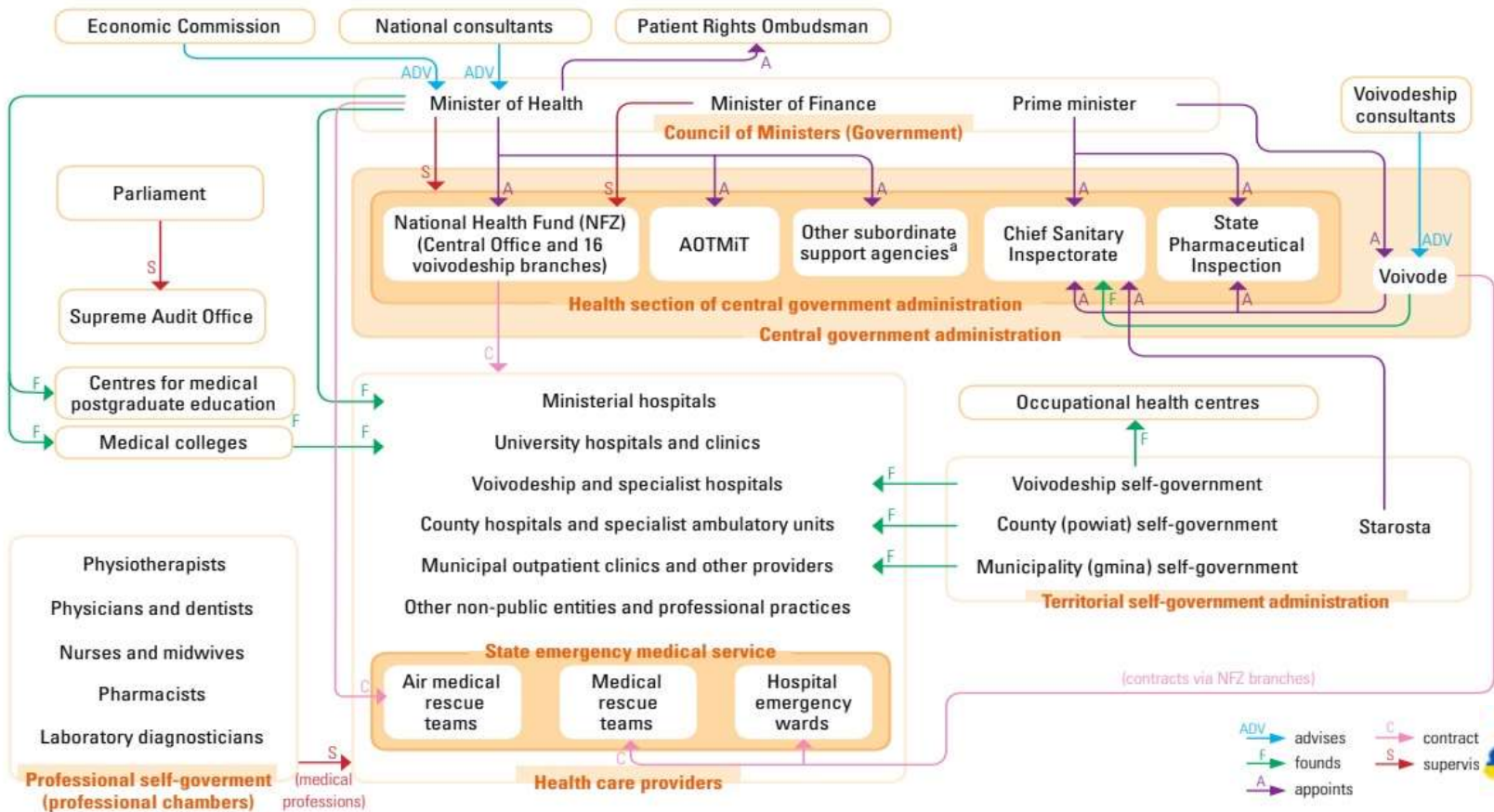
- Centralny Szpital Kliniczny Uniwersytetu Medycznego;

City of Toruń:

- Wojewódzki Szpital Zespolony im. L. Rydygiera;
- Uniwersytet Mikołaja Kopernika centrum technologiczne.



Polish National Healthcare System





HOPE AGORA 2022

Using Evidence in Healthcare Management

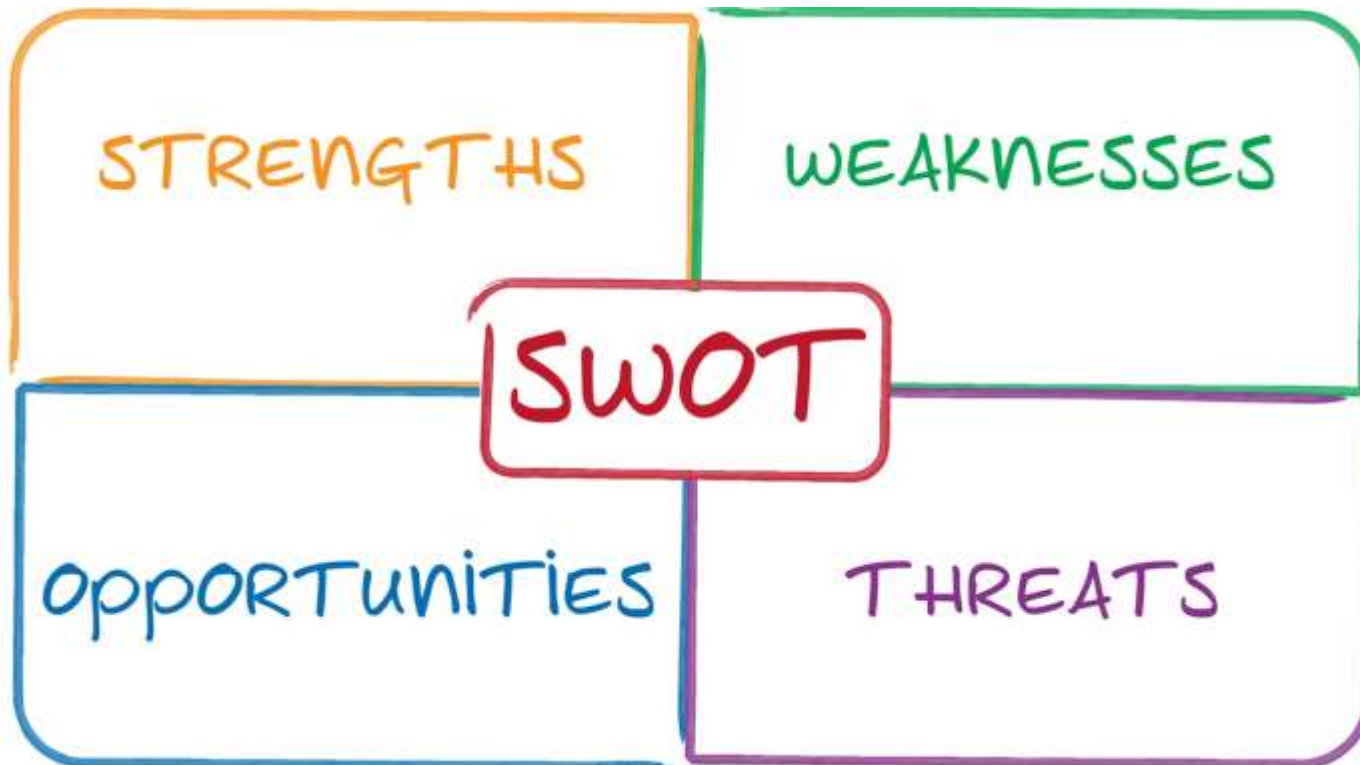


Polish Healthcare System

- **Gross Domestic Product** spending constant and low (6.7% in 2017, among the lowest in EU);
- **National Health Fund** - Insurance is obligatory (with exceptions) and no opt out;
- **Universal Coverage** but access limited in practice due to lack human resources;
- **No cost-sharing** for primary care, outpatient specialist care and inpatient care (substantial cost-sharing for medical drugs - with exemptions);
- **Provider payment:** Hospitals are founded by the State for procedures delivered each year.



What about ... “inside the Polish system” ...



STRENGTHS

- ✓ Universal System;
- ✓ It is present throughout the country;
- ✓ State financing the system by taxes;
- ✓ People can choose the hospital to go for treatments.

HOPE AGORA 2022

Using Evidence in Healthcare Management



WEAKNESSES

- Longstanding indebtedness of the hospital sector (inappropriate payments of some procedures);
- Patients waiting lists;
- Overcapacity of acute hospitals beds and overcrowding of Emergency Departements;
- Shortages of human resources and ageing of clinical personel;
- Disease prevention and health promotion: it remains heavily centred on curative care;
- Lack of network between hospitals.





HOPE AGORA 2022

Using Evidence in Healthcare Management



opportunities

- Political commitment to increase Public Health Financing;
- Reform of Primary Care;
- Coordination between Primary and Specialist Care (ambulatory and inpatient);
- New systems for investments in Healthcare with private system;
- Recruitment of “new generations” of Healthcare workers;
- Telemedicine in Healthcare System;
- Healthcare communication and Team Building



THREATS

- ✓ Ageing population
- ✓ Political influence
- ✓ Economical and social crisis (Pandemics, War ...)

HOPE AGORA 2022

Using Evidence in Healthcare Management



EVIDENCE



HOPE AGORA 2022

Using Evidence in Healthcare Management



IN POLAND ...

- Team Working
- Skills (Simulation Center)
- Communication (Courses)
- Burnout (Pathways)

Interventions to improve teamwork and communications among healthcare staff

P McCulloch , J Rathbone, K Catchpole

British Journal of Surgery, Volume 98, Issue 4, April 2011, Pages 469–47
<https://doi.org/10.1002/bjs.7434>

Review > *Cochrane Database Syst Rev*. 2017 Jun 22;6(6):CD000072.

doi: [10.1002/14651858.CD000072.pub3](https://doi.org/10.1002/14651858.CD000072.pub3).

Interprofessional collaboration to improve professional practice and healthcare outcomes

Scott Reeves ¹, Ferruccio Pelone, Reema Harrison, Joanne Goldman, Merrick Zwarenstein

Review

Interprofessional communication in healthcare: An integrative review

Cynthia Foronda ¹ , Brent MacWilliams ² , Erin McArthur ¹ 

Review > *Int J Nurs Stud*. 2017 Nov;76:120–128. doi: [10.1016/j.ijnurstu.2017.09.001](https://doi.org/10.1016/j.ijnurstu.2017.09.001).

Epub 2017 Sep 5.

The effectiveness of assertiveness communication training programs for healthcare professionals and students: A systematic review

Mieko Omura ¹, Jane Maguire ², Tracy Levett-Jones ³, Teresa Elizabeth Stone ⁴

Review > *Curr Opin Crit Care*. 2012 Aug;18(4):326–32. doi: [10.1097/MCC.0b013e328353fb49](https://doi.org/10.1097/MCC.0b013e328353fb49).

The use of simulation in healthcare: from systems issues, to team building, to task training, to education and high stakes examinations

Jeffrey Orledge ¹, William J Phillips, W Bosseau Murray, Anna Lerant

Review > *Int J Qual Health Care*. 2017 Oct 1;29(6):752–768. doi: [10.1093/intqhc/mzx121](https://doi.org/10.1093/intqhc/mzx121).

Discharge communication practices and healthcare provider and patient preferences, satisfaction and comprehension: A systematic review

Harvey Newnham ¹ , Anna Barker ², Edward Ritchie ², Karen Hitchcock ², Harry Gibbs ¹ , Sara Holton ³



IN POLAND ...

IMPROVING WAITING LIST:

- Each Hospital has a multidisciplinary Team;
- People can choose the hospital with short waiting time;
- Polish Public Health System started to improve some procedures with private hospitals (endoscopies procedures);
- Oncologic Patients have a shorter waiting list to access treatment;
- Telemedicine was improved after Covid-19 pandemic.



Review > Gesundheitswesen. 2015 Oct;77(10):768-74. doi: 10.1055/s-0034-1387758.
Epub 2014 Nov 18.

**[Dealing with Waiting Times in Health Systems - An
International Comparative Overview]**

[Article in German]
V Finkenstädt ¹





HOPE AGORA 2022

Using Evidence in Healthcare Management



CONCLUSIONS:

Healthcare System in Poland has transformed a lot since it joined the European Union;

Evidence is and will remain the **ONLY** way to avoid making mistakes;

People's Health along with Education is the **ONLY** way to maintain a stable and safe society.





HOPE AGORA 2022

Using Evidence in Healthcare Management



Dziękuję bardzo!

DANKE
OBRIGADO
MULTUMESC
GRACIAS
GRAZIE



Thank YOU!

Austria
Verena Angloher



Portugal
Joaquim Tinoco



Moldova
Eugene Badiul



Spain
Manuel Acevedo



Italy
Alessandro Di Risio

